

DO YOU HAVE QUESTIONS ABOUT COURT?

CALL THE COURT
INFORMATION HELPLINE

(872) 529-1093



9:00 am to 4:00 pm
Monday through Friday



Staffed by Illinois
JusticeCorps volunteers

Helpline volunteers **CANNOT** give legal advice, but they **CAN** provide information about:



COURT OPERATIONS & PROCEDURES

How court operations have changed as a result of the pandemic
Filing paperwork, applying for fee waivers, and scheduling court dates
Basic procedural questions about court operations

VIRTUAL COURT APPEARANCES

How to use Zoom to attend court online instead of in person
Figuring out which Zoom meeting IDs and passcodes to use for court
Downloading, logging in, and using Zoom for virtual court



PAPERWORK & ELECTRONIC FILING (E-FILING)

How to find court paperwork online or in person at the courthouse
Finding the correct court paperwork, including fee waiver applications
Submitting paperwork to court electronically or in person with an exemption

OTHER RESOURCES AVAILABLE TO HELP

Making a request for an interpreter or an accommodation for a disability
Contacting a clerk or member of court staff for information about a case
Referrals to other resources available to help with court cases



DO YOU WANT TO TALK TO A LAWYER?

If you cannot afford a lawyer, you may be able to get **free legal help**



Call the **CARPLS Legal Aid Hotline** to talk to a lawyer for free legal advice and referrals for more help at **(312) 738-9200**



Visit **Illinois Legal Aid Online** to learn more about the law and apply for free legal aid at **www.illinoislegalaid.org**